

The following guidelines for in-person therapy services provide direction for the safe provision of services in therapy centers.

- All scheduled appointments will receive a call within 24 hours of the appointment and screened for health concerns.
 - Screener to ask if anyone in household currently has a fever (100.4° or above), any current illness, traveled outside of California or travel which included flying in the past 7 days
- Waiting area procedures and capacity will be location-specific. All procedures will be based on therapy center size and ability to social distance. Please follow the posted maximum occupancy for all areas.
- All visitors to wear a [face mask](#) or face shield. We will have a supply of disposable masks for visitors who are willing, but don't have one.
- All parties ensure
 - no fever (See [self-screening](#))
 - no illness
 - no travel outside of California or travel which included flying in the past 7 days
- No-touch thermometers will be used by the front desk associate to screen all people coming into the therapy center. Anyone with a fever (100.4° or above) will not be permitted into the center
- 1 accompanying adult allowed per client
 - We are unable to allow siblings in the centers at this time
- [Hand hygiene](#) to occur before, during and after sessions – at CDC recommended instances
- Therapist to complete all relevant COVID-19 training before entering center
- Therapist not residing with anyone who is currently ill, has a fever, traveled outside of California or travel which included flying in the past 7 days
- Toys and other items should be kept to a minimum and cleaned at the end of each session by the therapist.
 - Hard surface toys only
 - Alternate toys and equipment to give adequate time to clean.
- All high-touch surfaces including light switches, phones, iPads, tables, desks, hard surface arm rests, toys, etc. in therapy room, cleaned between each session. Soft surface toys/items should not be used.
- [Social distancing measures of 6'](#) shall be maintained whenever possible
- If safety concerns arise therapist should contact supervisor/safety director immediately
- All staff will be asked to acknowledge a Return to In-Person Services Agreement via Relias. To view a copy ([click here](#))
- All families will be asked to sign a Return to In-Person Services Agreement ([open here](#))