

Children's Medical Services Managed Care Plan – Provider Relations Liaisons

CMS Plan Region	Liaison	Main Office Address	Phone	Email
Ped-I-Care Provider Relations	Pati Colvin Christine Davis	1699 SW 16 th Avenue Gainesville, FL 32608	(352) 627-9161 (352) 627-9139	peds-ics-providerapprovals-mailbox@peds.ufl.edu
Ped-I-Care – Pensacola <i>Escambia, Okaloosa, Santa Rosa, Walton</i>	Josh Brown		(850) 484-5040, ext. 1232	jbrown10@ufl.edu
Ped-I-Care – Panama City <i>Bay, Calhoun, Gulf, Holmes, Jackson, Washington</i>	Marty Johnson		(850) 872-4700, ext. 123	martyjohnson@ufl.edu
Ped-I-Care – Tallahassee <i>Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla</i>	Tiffany Krampota		(850) 487-2604, ext. 164	tkrampota@ufl.edu
Ped-I-Care – Gainesville <i>Alachua, Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Suwannee, Union</i>	Melissa Thivierge		(352) 627-9209	mthivierge@ufl.edu
Ped-I-Care – Ocala <i>Citrus, Hernando, Lake, Marion, Sumter</i>	Shelly Clifton		(352) 369-7863	smallory@peds.ufl.edu
Ped-I-Care – Daytona <i>Flagler, Putnam, Volusia</i>	Melissa Thivierge		(352) 627-9209	mthivierge@ufl.edu
Ped-I-Care – Jacksonville <i>Baker, Clay, Duval, Nassau, St Johns</i>	Misty Gladden		(904) 798-4150	mgladden@peds.ufl.edu
Ped-I-Care – Pinellas Park <i>Pasco, Pinellas</i>	Christopher Turner		(727) 217-7863	cturner6030@ufl.edu
Ped-I-Care – Lakeland <i>Hardee, Highlands, Polk</i>	Tony Smith		(863) 413-3580, ext. 141	tasmith97@ufl.edu
Ped-I-Care – Tampa <i>Hillsborough</i>	Dale Brown		(813) 396-9754	dalejbrown@ufl.edu
Ped-I-Care – Orlando <i>Orange, Osceola, Seminole</i>	Shawma Cooley		(407) 858-5590	smcooley@ufl.edu
Ped-I-Care – Viera <i>Brevard</i>	Shawma Cooley		(407) 858-5590	smcooley@ufl.edu
CCP – South <i>North Dade</i>	Natalia Penalver	1643 Harrison Parkway Building H, Suite 200 Fort Lauderdale, FL 33323	(954) 622-3308 Fax: 1-855-207-1194	npenalver@ccpcares.org
CCP – South <i>South Dade, Monroe</i>	Mildred Terrero		(954) 622-3311 Fax: 1-855-207-1194	mterrero@ccpcares.org
CCP – Southeast <i>North Broward</i>	Delmah Williams		(954) 622-3319 Fax: 1-855-207-1194	dwilliams@ccpcares.org
CCP – Southeast <i>South Broward</i>	Jessie Rivero		(954) 622-3316 Fax: 1-855-207-1194	jrivero@ccpcares.org
CCP – Southeast <i>Palm Beach</i>	Natacha Fontaine		(954) 622-3314 Fax: 1-855-207-1194	nfontaine@ccpcares.org
CCP – Southeast <i>Indian River, Martin, Okeechobee, St. Lucie</i>	Noemi Ruiz		(954) 622-3320 Fax: 1-855-207-1194	nruiz@ccpcares.org
CCP – Southwest <i>Charlotte, Collier, Desoto, Glades, Hendry, Lee, Manatee, Sarasota</i>	Rosie Chaviano		(954) 622-3315 Fax: 1-855-207-1194	rchaviano@ccpcares.org

Please notify Provider Management team at Central Office if any information above changes – cmsproviderhelp@flhealth.gov

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Early Steps – Provider Relations Liaisons

Early Steps Service Area	Liaison	Area Office Address	Phone	Email
Western Panhandle <i>Escambia, Okaloosa, Santa Rosa, Fort Walton</i>	Michelle Lunsford	5150 Bayou Blvd., Suite 1-N Pensacola, FL 32503	(850) 416-7201	gmlunsford@shhpens.org
Big Bend <i>Bay, Calhoun, Gulf, Holmes, Jackson, Washington, Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla</i>	Donna Smoker	914 Harrison Ave. Panama City, FL 32401	(850) 747-5411 x 1340	donna.smoker@chsfl.org
	Dina Snider	1801 Miccosukee Commons Dr. Tallahassee, FL 32308	(850) 921-0330	dina.snider@chsfl.org
North Central <i>Hamilton, Columbia, Suwannee, Lafayette Dixie, Gilchrist,</i>	Sharon Hennessy	PO Box 100296 Gainesville, FL 32610	(352) 273-8553	
Northeastern <i>Baker, Nassau, Duval, Bradford, Clay, St. Johns</i>	Sara Carter	910 N. Jefferson St. Jacksonville, FL 32209	(904) 360-7022 x 7268	sara.carter@jax.ufl.edu
North Beaches <i>Putnam, Flagler, Volusia, Lake, Sumter</i>	Tami Kruger	1673 Mason Ave. Daytona Beach, FL 32117	(386) 873-0365	tkruger@esvf.org
Bay Area <i>Hillsborough, Polk</i>	Emily Shafer-Hudkins	Tampa - USF 13101 N. Bruce B. Downs Blvd. Tampa, FL 33612	(813) 455-1945	eshaffer@health.usf.edu
West Central <i>Citrus, Hernando, Pasco, Pinellas</i>	Vicky Manzaroli	480 7 th Avenue S., Dept. 7470 St. Petersburg, FL 33701	(727) 767-6826	vmanzar1@jhmi.edu
Central <i>Orange, Seminole, Osceola</i>	Gabriela Tortolero	601 W. Michigan St. Orlando, FL 32805	(407) 317-7430 x 2227	gabriela.tortolero@orlandohealth.com
	Kathy Riley		(407)-317-7430x2251	kathleen.riley@orlandohealth.com
Gulf Central <i>Manatee, Sarasota, Charlotte, Hardee, DeSoto, Highlands</i>	Kim Barger	4630 17th St. Sarasota, FL 34235	(941) -487-5429	kimbarger@hpcswf.com
Southwest <i>Glades, Lee, Hendry, Collier</i>	Kristin Peras	8961 Daniels Center Dr., Ste 401 Ft. Myers, FL 33912	(239) 433-6700	kristinperas@hpcswf.com
Gold Coast <i>Broward</i>	Jeanne Miley	1401 South Federal Highway Ft. Lauderdale, FL 33316	(954) 728-1098	jmiley@browardhealth.org
Treasure Coast <i>Indian River, Okeechobee, St. Lucie, Martin, Palm Beach</i>	Beverly Carmody	10570 S. Federal Hwy., Suite 200 Port St. Lucie, FL 34952	(772) 380-9973	bcarmody@fl.easterseals.com
	Marissa Barrera		(561) 881-2822	mbarrera@fl.easterseals.com
Space Coast <i>Brevard</i>	Brittany Henley Althea Puzio	2565 Judge Fran Jamieson Way Viera, FL 32940	(321) 639-5863 (321) 634-3688	brittany.henley@flhealth.gov althea.puzio@flhealth.gov
North Dade <i>Dade</i>	Susie Fernandez	1120 NW 14 th St., Room 1216 Miami, FL 33136	(305) 243- 6660	sfernandez2@med.miami.edu
	Michele Gaston		(305) 243-6660	mgaston@med.miami.edu
Southernmost Coast <i>Dade, Monroe</i>	Elma Pierre Christine Morrissey	17615 Southwest 97th Ave. Palmetto Bay, FL 33157	(786) 268-1814 (786) 624-3612	elma.pierre@mch.com christine.morrissey@mch.com

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