



ESMA Equestrian Center Cancellation Policy

Attendance: All lessons begin and end promptly at their scheduled time, regardless of participant arrival. If you cannot attend a prescheduled lesson, please notify us as soon as possible by emailing EquestrianCenter@eastersealsma.org. Lesson slots and dates are reserved months in advance and cannot be filled by other participants in the event of absences. Please understand that the costs to manage our equines for lessons remain the same whether you attend your prescheduled lesson or not. As such, no refunds or makeups are provided for participant cancellations.

ESMA expects consistent attendance by participants at their regularly scheduled time slot. Missing more than two lessons per term may result in losing your timeslot for a subsequent term.

Attire & Footwear: Sturdy, close-toed shoes are required by all who enter the barn for safety, including parents, guardians, and siblings. ESMA Staff reserve the right to dismiss a student for the day without a refund if safe footwear cannot be procured. Long pants are required for riding, as they help prevent painful chaffing for mounted students.

Conduct & Behavior: Inappropriate language, behavior, or any other activity by participants or their parties that threatens the well-being of others, including animals, is unacceptable and will not be tolerated. Offenders and their parties will be asked to leave the premises by an ESMA Staff member and dismissal from the lesson will be immediate. Refunds will not be given for dismissed lessons.

Weather Cancellations: When ESMA cancels lessons due to weather, refunds or makeups will be provided. ESMA aligns with Bridgewater Public Schools for weather-related closings and delays. ESMA Staff makes a diligent effort to offer alternative horsemanship activities if extreme temperatures negatively affect mounted lesson opportunities. Mounted activities will only occur within the 15°F-89°F range; otherwise, unmounted and/or alternative horsemanship lessons will be offered. ESMA reserves the right to cancel lessons when extreme cold or a high heat index exceeds safe standards for both horses and humans.

I agree to abide by the cancellation policies set forth above for the ESMA Equestrian Center.

Signature of Participant or Parent/Guardian if Minor

Date