# EASTERSEALS BLAKE FOUNDATION LIMITED ENGLISH PROFICIENCY PLAN





## Easterseals Blake Foundation Four Factor Analysis

### **PURPOSE**:

In compliance with Executive Order 13166, Easterseals Blake Foundation has developed the following Language Access Plan (LAP)/Four Factor Analysis for Limited English Proficiency (LEP) persons. Persons who, as a result of national origin, do not speak English as their primary language and who have limited ability to speak, read, write, or understand English may be entitled to language assistance under Title VI in order to receive a particular service, benefit, or encounter.

The following Four-Factor Analysis will serve as the guide for determining which language assistance measures Easterseals Blake Foundation will undertake to guarantee access to the services provided by the Agency.

- 1. Demography: The number and/or proportion of LEP individuals served or encountered in the service area.
- 2. Frequency: Rate with which the LEP persons come into contact with Agency services/programs.
- 3. Importance: The nature and importance of the program, activity, or service to individual's lives.
- 4. Resources: Available resources and costs to the recipient.

### **RESULTS:**

- 1. According to the Center for Immigration Studies 2013 the US population speaking a language other than English at home was 21%. The American Community Survey (ACS) 5 year estimates in 2014 shows that in Pima County 71.39% of the population speak only English. The Survey shows that in Pima County the language that has the highest percentage after English is Spanish with 14% of Spanish households speaking English less than very well. In Graham County 5.9% of Spanish households speak English less than very well and in Greenlee County 4.2% of Spanish households speak English less than very well.
- 2. ESBF provides direct services, such as transportation services, day programs, employment services and behavioral health services and approximately 10% of individuals served require language assistance. Vital materials pertaining to services are translated into Spanish.

- 3. Programs provided by Easterseals Blake Foundation assist individuals with disabilities to be independent and lead full lives as contributing members of their communities. Without these services/programs many of these individuals would be homebound and unable to participate in daily activities.
- 4. Resources to translate materials and interpret for individuals are available but finite. EBF provides vital materials in Spanish and offers to translate additional materials into Spanish as well as additional languages. EBF also offers alternative formats as requested. EBF employs many bilingual staff who have the ability to interpret a variety of languages as well as a certified Spanish interpreter. There is no additional costs to the individuals served by Easterseals Blake Foundation.

## See attached demographic charts.

EBF complies with the Safe Harbor Provision, as evidenced by the number of documents available in the Spanish language. With respect to Title VI information, EBF makes available in Spanish both the Title VI Public Notice and complaint information. When conducting marketing, EBF ensures that LEP groups are reached as necessary for programs with which LEP persons are involved.