

October 4, 2024

Notice of Data Security Incident

Easter Seals Serving DC | MD | VA, Inc. (“Easter Seals”) is notifying individuals of a data security incident that may have impacted their personal information. Easter Seals takes the privacy and security of all information seriously, and sincerely apologizes for any concern or inconvenience this incident may cause impacted individuals.

What happened?

On May 19, 2024, Easter Seals identified suspicious activity associated with one email account. Easter Seals immediately implemented its incident response protocols and hired external computer forensic specialists to address the incident, investigate what occurred, and to determine what data may have been impacted. The investigation revealed there was unauthorized access to one email account. Easter Seals then reviewed the email account to identify whether there were individuals with potentially impacted information in the email account. This review was time consuming and concluded on August 5, 2024. At that point, Easter Seals determined that the email account contained a limited amount of protected health information. Easter Seals then reviewed the potentially impacted information for addresses to notify individuals. Easter Seals has no indication that any information was misused.

What information was involved?

Personal information found in the impacted email account includes individuals’ names, and some combination of the following: addresses, Social Security numbers, passport numbers, driver’s license numbers, other government identification numbers, payment card access information, financial account numbers, individual health insurance policy numbers, and medical condition or treatment information.

What Easter Seals is doing and what you can do:

Easter Seals has taken steps to prevent a similar incident from happening in the future. Since the incident, Easter Seals changed passwords and implemented additional security controls. Easter Seals also notified law enforcement of this incident.

Impacted individuals should review credit reports, bank account and other financial statements, and immediately contact their financial institution if they identify suspicious activity. Individuals can find more information about protecting their identity from the Federal Trade Commission’s website: consumer.ftc.gov/features/identity-theft.

Individuals should contact 833-918-7837 Monday through Friday from 8 am - 8 pm Eastern Time with any questions.

Easter Seals takes seriously the need to protect the privacy and security of all information in Easter Seals’ control, and deeply regrets any inconvenience or concern that this matter may cause.