

KP Telehealth Video Visit Language

Applicable to the COVID-19 Time Period Only

Speech, Occupational and Physical Therapy

ABA – Supervision and Parent Training Only

- Please keep in mind that your provider contract states you must follow all legal and ethical requirements in the provision of authorized therapy services, such as assessing whether patients are clinically appropriate for telehealth video visits
- Your current authorizations are valid, and you do not need to do anything to change these authorizations
- Use a HIPAA complaint video platform of your choice (i.e. DoxyMe, VSee etc.) –
- Assure the patient is in a secure/confidential environment
- Providers must ask patients before initiating the use of Telehealth and document verbal or written consent. If a patient refuse to have services provided by Telehealth, they have a right to obtain the services in person
- Obtain a signed / required telehealth consent with patients – prior to beginning Telehealth treatment.
- The referral and billing methods are the same for telehealth video visits as face-to-face visits, with the addition of a Place of Service (POS) code of 02 and a modifier code of 95. **KP at this time is not applying a co-pay for telehealth video visits for most patients.** Patients are required to know their benefits and coverage, and like with all referred services, providers are encouraged to verify member benefits and eligibility.
- Please note that telehealth video visits offer the same level of clinical intervention and clinically in-depth treatment as face-to-face visits and the documentation requirements are the same. It is recommended that telehealth notes include documentation of the time that you were on video with the patient.
- KP follows CMS billing guidelines and so telephone visits are NOT reimbursable. Visits must be telehealth video visits and claims are paid based on CMS billing guidelines for telehealth video therapy visits.
- This is applicable for the short term only and secondary to the COVID-19 outbreak

- Telehealth video visits apply to Speech, OT and PT treatment only and **NOT** assessments

3/16/2020