



Early Intervention Services and Child Health Services Targeted Case Management

The chart below is Humana’s guidance related to these integral services:

Question	Response
What is Humana’s strategy for contracting these services?	Humana will work to directly contract with the 15 Early Steps agencies across the State, however, we will reimburse any fully enrolled in Medicaid or limited enrollment provider that is approved to perform these services, whether they are contracted or not. For individual providers, you do not need to worry about signing single-case agreements, or contracting – we will pay all State fully enrolled or limited enrollment providers (contracted and non-contracted with us) right away without authorization requirements.
How should you bill Humana?	Paper and electronic HCFA 1500 (professional) claims are acceptable billing forms - with ONLY the codes found within these fee schedules.
Where should paper claims be sent?	Both during and after the transition period, claims should be sent to: Humana Claims Office P.O. Box 14601 Lexington, KY 40512-4601
How can I start submitting electronic claims?	To submit a claim both during and after the transition period, Humana MMA providers: <ul style="list-style-type: none"> • Go to Humana.com/claimresources • Choose “Claims and encounter submission” • Use payer ID 61101 for electronic claim submissions <p>To access training materials through Availity: Availity Help</p>
Can I receive payments via Electronic Funds Transfer	Yes. To set up or change EFT/ERA with multiple payers, you may use EnrollHub, a CAQH EFT/ERA Solution.™ To learn more visit Humana.com/epaymentinfo
What is a “clean claim”	A clean claim is one that does not contain a defect, or requires the carrier to investigate or develop prior to adjudication, and can be processed without obtaining additional information from the provider. More information and examples can be found in Humana’s Florida Medicaid Provider Manual: Humana.com/floridamedicaid
What will Humana’s reimbursement be?	The Early Intervention Services and Child Health Services Targeted Case Management Early Intervention Services will be reimbursed at 100% of the Florida Medicaid fee schedules, as long as they are ONLY billed with the appropriate HCPC and modifier combinations for registered and DOH-certified providers –see links: EIS: http://ahca.myflorida.com/medicaid/review/Reimbursement/2019-01-01_Fee_Sched_Billing_Codes/EIS_Fee_Schedule_2019.pdf TCM: http://ahca.myflorida.com/medicaid/review/Reimbursement/2019-01-01_Fee_Sched_Billing_Codes/CHS_TCM_Services_Fee_Schedule_2019.pdf
Will Humana require authorization for services?	No, Humana will reimburse all services billed in accordance with the EIS and TCM fee schedules above without authorization/referral requirements, both during and after the transition phase. OT/PT/ST Therapy Services for EIS EIS authorization is required for Therapy services found on AHCA’s physical, speech and occupational fee schedules as identified on the IFSP. Humana requires the IFSP as a part of the EIS authorization request. You can submit the IFSP via secure email to HumanaFLMedicaidEIS@humana.com or through Availity (see links below), or by calling our Clinical Intake team at 1-800-523-0023.

<p>What information is needed when an early step member is getting OT/PT/ST Therapy Services through early steps?</p>	<p>Information needed when an early step member is getting OT/PT/ST Therapy Services through early steps in order for our clinical team to create their authorization for billing purposes:</p> <ul style="list-style-type: none"> • Member's demographics • Member's IFSP • IFSP POC (plan of care) begin and end date • The requesting doctor demographics including NPI and or TAX • Treating therapy provider demographics including NPI and or TAX • ICD-10 code(s) • CPT code(s) • Number of units needed for the time duration of the POC <ul style="list-style-type: none"> ○ 1 unit = 15 minutes increment ○ 4 units = 1 hour of therapy session 															
<p>Where can I find Humana's claims clearinghouse contact information?</p>	<table border="0"> <tr> <td>• Availity</td> <td>www.availity.com</td> <td>1-800-282-4548</td> </tr> <tr> <td>• Change Healthcare</td> <td>www.changehealthcare.com</td> <td>1-888-363-3361</td> </tr> <tr> <td>• ZirMed</td> <td>www.zirmed.com</td> <td>1-877-494-7633</td> </tr> <tr> <td>• TriZetto</td> <td>www.trizettoprovider.com</td> <td>1-800-969-3666</td> </tr> <tr> <td>• SSI Group</td> <td>www.thessigroup.com</td> <td>1-800-881-2739</td> </tr> </table> <p><i>*Some clearinghouses and vendors charge a service fee. Contact the clearinghouse for more information.</i></p>	• Availity	www.availity.com	1-800-282-4548	• Change Healthcare	www.changehealthcare.com	1-888-363-3361	• ZirMed	www.zirmed.com	1-877-494-7633	• TriZetto	www.trizettoprovider.com	1-800-969-3666	• SSI Group	www.thessigroup.com	1-800-881-2739
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<p>Whom can I contact at Humana for specific questions related to these services?</p>	<table border="0"> <tr> <td><u>North Florida</u></td> <td><u>South Florida</u></td> </tr> <tr> <td>Jim Puckett</td> <td>Anne Saintilus</td> </tr> <tr> <td>1-813-288-6328</td> <td>1-305-626-5006</td> </tr> <tr> <td colspan="2">Provider Services/Customer Service: 1-800-477-6931</td> </tr> <tr> <td colspan="2">Multidisciplinary Team Meetings: HumanaFLMedicaidEIS@humana.com</td> </tr> </table>	<u>North Florida</u>	<u>South Florida</u>	Jim Puckett	Anne Saintilus	1-813-288-6328	1-305-626-5006	Provider Services/Customer Service: 1-800-477-6931		Multidisciplinary Team Meetings: HumanaFLMedicaidEIS@humana.com						
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<p>How can I send emails securely to Humana?</p>	<p>Please send all protected health information (PHI) through HIPAA compliant secure mail. Providers registered through Availity have the ability to sign up for secure email through Availity's portal. To register for the Availity secure email, click on the Resources tab and follow the prompts for secure email sign up.</p>															
<p>What is Humana's timeline for reimbursement?</p>	<p>Humana intends to process all claims within Statutory requirements for paper and electronic submissions both during and after the transition period, and for any coordination of care for all members.</p>															
<p>What policies is Humana following for these services?</p>	<p>Humana will follow the policies outlined in this website for both EIS (Policy 59G-4.085) and TCM (Policy 59G-8.700) services: http://www.fdhc.state.fl.us/medicaid/review/specific_policy.shtml</p>															

**FLORIDA MEDICAID
EARLY INTERVENTION SERVICES FEE SCHEDULE**

CODE	MOD 1	MOD 2	DESCRIPTION OF SERVICE AND LIMITS	MAXIMUM FEE
T1023			Screening (Maximum 3 per calendar year per child)	\$50.00
T1024	GP	UK	Initial Interdisciplinary Psychosocial and Developmental Evaluation rendered by a Physical Therapist (Maximum 1 per lifetime per child)	\$37.50 30 minute unit— maximum 4 units
T1024	GN	UK	Initial Interdisciplinary Psychosocial and Developmental Evaluation rendered by a Speech Therapist (Maximum 1 per lifetime per child)	\$37.50 30 minute unit— maximum 4 units
T1024	GO	UK	Initial Interdisciplinary Psychosocial and Developmental Evaluation rendered by an Occupational Therapist (Maximum 1 per lifetime per child)	\$37.50 30 minute unit— maximum 4 units
T1024	TL		Initial Interdisciplinary Psychosocial and Developmental Evaluation rendered by a Licensed Early Intervention Professional (Maximum 1 per lifetime per child)	\$37.50 30 minute unit— maximum 4 units
T1024	HN	UK	Initial Interdisciplinary Psychosocial and Developmental Evaluation rendered by an ITDS (Maximum 1 per lifetime per child)	\$27.75 30 minute unit— maximum 4 units
T1024	GP	TS	Follow-up Psychosocial and Developmental Evaluation rendered by a Physical Therapist (Maximum 3 per calendar year per child)	\$37.50 30 minute unit— maximum 4 units
T1024	GN	TS	Follow-up Psychosocial and Developmental Evaluation rendered by a Speech Therapist (Maximum 3 per calendar year per child)	\$37.50 30 minute unit— maximum 4 units
T1024	GO	TS	Follow-up Psychosocial and Developmental Evaluation rendered by an Occupational Therapist (Maximum 3 per calendar year per child)	\$37.50 30 minute unit— maximum 4 units
T1024	TL	TS	Follow-up Psychosocial and Developmental Evaluation rendered by a licensed Early Intervention professional (Maximum 3 per calendar year per child)	\$37.50 30 minute unit— maximum 4 units
T1024	TS		Follow-up Psychosocial and Developmental Evaluation rendered by an ITDS (Maximum 3 per calendar year per child)	\$27.75 30 minute unit— maximum 4 units
T1027	SC		Early Intervention Individual Session Provided by an EIS professional (Maximum 1 hour per day)	\$12.50 15 minutes maximum 4 units per day
T1027	TT	SC	Early Intervention Group Session Provided by an EIS professional (Maximum 1 hour per day)	\$6.25 15 minutes maximum 4 units per day

Child Health Targeted Case Management Services Fee Schedule

Code and Modifier	Description of Service	Maximum Fee
T1017 TL	Targeted Case Management for Children’s Medical Services Early Steps Providers	\$9.25/unit
T1017 SE	Targeted Case Management for Children’s Medical Services Medical Foster Care Contractors	\$9.25/unit