

# Provider Billing Review-JANUARY 8, 2024

## **NBES Provider Billing Education**



- Invoice Summary
- •Billing Grid
- Consultations
- Travel Log
- Organizing

# **INVOICE SUMMARY**

• This page should always have your company name and information filled in at the top.



- When entering the total on the left-hand side include the month and year ONLY. When entering the total on the righthand side – ONLY include the total due. Please note that the Services Provided section is blank on the sample provided as you <u>do not</u> need to break down the individual therapies, NESF, or travel on this particular form.
- Please sign and date the form.

Е		EASTERSEALS 1219 DUNN AVE DAYTONA BEACH, FL 32114 386-868-1643 Kesia Sumpter wsumpter@esnecfl.org		<ul> <li>Company Name and Information at top</li> </ul>
	Date (Month/Year)	Service Provided	Total Amount	
_	Feb-23		250.00	
$\mathbf{V}$	Mar-23		75.00	
Χ	Apr-23		150.00	• TOTAL AMOUNT on right side
	May-23		40.00	· · · · · · · · · · · · · · · · · · ·
	Jun-23		8,000.00	
Δ				<ul> <li>DATE (Month/Year) on left side</li> </ul>
				<ul> <li>Individual Services are not broken down</li> </ul>
M	Invoice Total	Provider Officials	8,515.00	2 ME
	Prepared By:			AHA
:	<u>Kesia Sumpter</u> <sup>Name</sup> <u>Lead Billing/Data S</u> Title	Decialist Date	0/30/2023	- • Signed <u>and</u> dated
		EASTERSEALS OF NORTHEAST CENTRAL	FLORIDA	
		adjusted, if necessary, and entered in the dat		
	Date entered	Check #		
	Staff Signature	Date Paymer	t Mailed	
	Program Director Approval Signature			

## **BILLING GRID**

- > ALWAYS alphabetize your grid.
- Make sure you fill in the child's date of birth. If we cannot find the child by name, we search for them by date of birth.
- > Fill in the correct location code for service. (These codes are in the training letter.)
- Each individual provider has an assigned NBES-specific billing code. If you need a list of provider codes for your agency, please contact NBES Provider Relations Specialist, Tami Kruger at <u>tkruger@esnecfl.org</u> for assistance.



- REMINDER: Always use the assigned service provider that is on the Form G of the IFSP. If you need to change the assigned service provider to someone else, you should always contact the child's service coordinator to have the Form G updated to the new provider as the Service Coordinator is required to get a parent signature every time that a change is made to the IFSP.
- If the assigned provider is on vacation and someone else is covering, please make note of that on your invoice.
- > Fill in the correct service code for the service that was provided.

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k	Month / Year:			JANU	JARY 2	2024						Child	arly	ste dicel f	DS Iervice					Exte					Servic			
<u> -</u>	Total Due: Submit Via MOVEIT			4	85.88						]										The	erap	y S	Sess	sions			
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TRAV: Travel = .445 per mile (not to exceed 60 miles round trip) to be used when services provided are outside of the natural environment - State form required

Agency Name: Month / Year:			THERA				CY							ear	ly	ster	os						E	tor					S	vice	~	
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BROWN, CHARLES	01/01/22	1 JE	97530			1							1								1										CONT	215.88
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97530			1									1										1											CONT	215.88
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## **BILLING GRID** (continued)

- Please review the training letter about how to report units under each date of service. The total units at the end of the row should reflect total of units.
  - **Example**: 1 hour is 4 units. You report the 1 under the date of service and the 4 under the total units at the end of the row.
- Please review the payer codes on the training letter.
- The amount column should only have a dollar figure in it IF you are expecting Early Steps contract (CONT) funds as payment for those services. If another payer is responsible, then the dollar figure will be zero.
- Make sure that you provide one billing grid for each month that you have included in your invoice. September cannot be on the same grid as October.
- REMINDER: ALL claims must be reported within 60 days from the date of service no matter who the payer is. Items such as consults, NESF and travel should be reported every month as contract funds cover those services.

#### **BILLING GRID**



### BILLING GRID



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- The "4 units" are reported under the total units at the end of the row
- In this example 4 dates of service x 4 units each = 16 Total units

- The amount column should only have the dollar figure in it IF you are expecting CONT payment for the service.
- If another payer is responsible, then the dollar figure will be zero.



### BILLING GRID - TRAINING LETTER

#### FRONT PAGE OF BILLING INVOICE

- 1. Create your own Agency Information at top of page with all needed information.
- 2. When filling in the monthly totals due please list the month and year and total due. If you have more than one month that you are billing for please list the month's totals due on separate lines. (See attached example.) Do not break down per service.
- 3. Remember to fill out the Prepared By: Name, title signature and date.

#### BILLING LOG

- 1. Make sure you fill in the top portion of first page with your agency name, month/year and Amount due for total invoice.
- 2. Must report all services no matter who the payer is. Payer codes are listed at the bottom of the first page of the billing log.
- Billing log location codes. Please make sure to fill in what location you are seeing the child In. 1 = Home, 2 = Early Steps Office, 5 = Childcare facility and 7 = Outpatient facility and A = Outside agency center.
- 4. When entering units of service please use: .25 = 15 minutes, .50 = 30 minutes, .75 = 45 minutes and 1 unit = 1 hour. Must be filled in on each date of service. Please do not put Xs in each box. (This could cause your invoice to be returned.) In the Units box you will need to fill in the total units for the month. (Please see example attached.)
- 5. If there is another payer that you have billed for services please DO NOT fill in amount due column. This makes it look like you are requesting money from Early Steps.
- 6. When billing services please use the Early Steps Taxonomy that is included in your packets.
- If you are a member of MOVE IT you can send your monthly invoices to me at the email address wsumpter @esnecfl.org. Do not send directly to my email address as this is a HIPPA violation. Send it through MOVE IT which is a secure website.

## CONSULTATIONS

Face-to-Face

Face-to-Face

Face-to-Face

Phone

Phone

Phone

	ation Documentation ose participating in consultation session)
Parent was notified and invited to participate on	by (method)
If the consultation meeting will potentially result in change o Coordinator prior to meeting. Service Coordinator contacte	
Child's Name:	DOB:
Service Coordinator:	Date of Consultation:
Start Time: End Time:	Location:
• Challenges to implementing strategies and ach	ieving goals for Outcome #
• Challenges to implementing strategies and acl	ieving goals for Outcome #
Challenges to implementing strategies and ach     The team (family, caregivers, primary service provider an     to achieve goals for Outcome #	
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The team (family, caregivers, primary service provider and to achieve goals for Outcome #	ad supporting providers) will continue or modify the follo
The team (family, caregivers, primary service provider at to achieve goals for Outcome #	ad supporting providers) will continue or modify the follo

Face-to-Face

Eace-to-Eace

Face-to-Face

SLP

Service Coordinator

Phone

Phone

Phone

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Other

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\*When reporting consults, **PLEASE** make sure that the form is attached and has <u>both</u> provider signatures on them.



## TRAVEL LOG

	STATE OF FLORIDA	TRAVELER	MARY SMITH					Social Sec	zurity No.	N/A	
VC	UCHER FOR REIMBURSEMENT	Address	123 PARK AVE., DELTO	NA, FL			_	HEADQU	ARTERS	EARLY STEPS	
OF	IN-STATE TRAVEL EXPENSES	CHECK ONE:	OFFICER/EMPLOYEE X	NONEMPLOYEE	IND. CONTRAC		OPS	RESIDEN	CE (CITY)	DELTONA	
DATE	Travel Performed From Point of Orlgin To Destination		Child's Name urpose = Therapy	Hour of Departure And Hour of	Meais for Class A & B	Class or Actual A & B Lodging		Vicinity Mileage Claimed		her Expenses	
		<u> </u>		Return	Travel	Expenses			Amount	Туре	PCARD Charges
11/1/2016	123 PARK AVE, DELTONA, FL (Home Base)			8:00 am						<u> </u>	
11/1/2016	456 HEAVEN ST. DELAND	JANE DOE					8	L			
11/1/2016	456 HEAVEN ST. DELAND	JANE DOE		9:30 am							
11/1/2016	96 SOUTH ST. PORT ORANGE	BILLY BOOP					15				
11/1/2016	95 SOUTH ST. PORT ORANGE	BILLY BOOP		11:00 am					1		
11/1/2016	123 PARK AVE, DELTONA, FL (Home Base)	RETURN TO BA	SE ADDED FROM BILLY BOOP	12:00 pm			20				
11/2/2016	123 PARK AVE, DELTONA, FL (Home Base)			8:00 am							
11/2/2016	45 NICKEL AVE, DELAND	SUZY SALT					10				
11/2/2016	45 NICKEL AVE, DELAND	SUZY SALT		9:30							
11/2/2016	7815 NW SUN ST, SOUTH DAYTONA	WALLY MART					15				
11/2/2016	7815 NW SUN ST. SOUTH DAYTONA	WALLY MART		11:30 am							
11/2/2016	123 PARK AVE, DELTONA, FL (Home Base)	RETURN TO BA	SE ADDED FROM WALLY MAR	12:30 pm			20				

EXAMPLE

- Please fill out your travel logs like the example I have included.
  - Report the total miles traveled. We then subtract the 22 miles allowed under the Natural Environment fee from that total and process the difference.
  - Just a reminder that we only allow one return trip to your base at the end of the day <u>IF</u> that child is an Early Steps child.

# SUBMISSION ORGANIZATION

- When putting together EOBs <u>or</u> Consult forms, please put them behind the proper page of your billing grid that they belong with.
- If we receive billing grids and a bunch of denials not in order, we have to take the time to organize everything before we can begin to process your invoice.
- This slows down processing!
- The more organized your invoice is the quicker we can get through them.
- If you have any questions when processing your claims, please feel free to contact Wakesia Sumpter at 1673 Mason Avenue, Daytona Beach, FL 32117. Email <u>wsumpter@esnecfl.org</u>. Phone (386)868-1643 and Fax (386)873-0366.
- For questions regarding checks, please email Melissa Chesley, Easterselas CFO, at <u>MChesley@esnecfl.org</u>





## **NBES Provider Billing Education**

