

CCBHC Transition Frequently Asked Questions

Are my services going to remain the same?

Yes, all the services you are receiving will remain the same. At your treatment planning time, we will also reassess to determine if there should be more, or less services, based on your current needs.

Does this mean I have to change my med staff (Doctor/NP), Clinician or Case Manager?

No, not necessarily. During the transition, you will continue with the same treatment provider(s) and will not have any interruption of services. Sometimes, Easterseals MORC has staff changes that require realignment to a new staff. That doesn't apply here.

Will my copay remain the same or will I be charged more money for treatment?

No, your insurance policies and copays should remain the same as long as your insurance coverage remains the same. We are required to assess everyone's ability to pay each year or when financial situations change.

What if my service needs are not covered by the Easterseals MORC CCBHC?

If you have service needs that are not covered by the CCBHC, Easterseals MORC will assist you with the eligibility process for those services through the local Macomb County Community Mental Health (MCCMH). Easterseals MORC will remain your behavioral health provider. We will coordinate with MCCMH for those services as it reflects in your individual/family plan of services and the authorization from MCCMH for those medically necessary services.

Will I need to redo any paperwork such as consents or treatment plan if I elect to stay with Easterseals MORC?

Yes, some paperwork. Consents and releases will need to be redone at a minimum. You may also need to complete an annual treatment plan if it is due on or before April 1, 2025.

Will I need to complete a new intake?

No, not if you elect to continue services at Easterseals MORC. You will only need to complete the intake process should you decide to receive services with another service provider.

Will Easterseals MORC coordinate care with my external providers such as primary care and other specialty providers?

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Yes, Easterseals MORC coordinates care across all physical health, addiction, mental health, and community providers with consent to share confidential and protected health information.

Will I need a new account to access my CEHR (Community Electronic Health Record) portal?

Yes, your records will be created in Easterseals MORC electronic health record. At this time, you will need to obtain a new login and password for your Easterseals MORC CEHR portal. Your behavioral health care team can assist you in setting up a new account.

Will I have access to my health records?

Yes. You can request access to your health records at any time. Request for records that were completed prior to Easterseals MORC transition to a CCBHC, must be made with MCCMH. Easterseals MORC staff can assist with this process. We will do our best to transfer pertinent information from MCCMH into our electronic health record for seamless care.